The Global Innovation Index score is an annual ranking of countries by their capacity and success in public sector/university innovation. Source: INSEAD

Government Effectiveness captures among other criteria the perception of quality of public services. Source: The World Bank

Saudi Arabia's efforts in the past to improve their public services were not sufficient and increased the gap to the world elite countries which engaged their government agencies in a Lean digital government transformation.

Effectiveness & Innovation – Saudi Arabia Position vs. Best-In-Class

All Saudi government entities are requested to embrace the Vision 2030 changes by continuously improving their operations' efficiencies and implementing innovative solutions.

Initiatives Launched by the Saudi Bureau of Spending Rationalization

* To raise Saudi Arabia's ranking in the Government Effectiveness Index from 80 to 20
* To raise Saudi Arabia's ranking on the E-Government Survey Index from 36 to top 5

The Saudi government established in 2016 the Bureau of Spending Rationalization which supports in identifying opportunities for operational expenditures savings. This chart illustrates the target savings defined for Ministry of Health, Ministry of Exterior and Ministry of Municipalities and Rural Affairs

Vision 2030 aims to enhance the citizens' experience & satisfaction levels by improving public services in terms of quality and processing lead times

Vision 2030 Key Goals – Reduce Costs & Improve Public Services

An ambitious yet achievable blueprint, Saudi Arabia’s Vision 2030 expresses long-term goals and expectations to develop public service sectors such as health, education, infrastructure, recreation and tourism aiming for an overhaul of the quality of the services delivered to its citizens while achieving budgetary balance.

In order to achieve these ambitious goals, the Saudi government can benefit from the experience of other government organizations around the world that made dramatic improvements in efficiency and services using Lean management methodology which combines continuous improvement principles and digital process innovation.

Through its Lean digital government offer, Four Principles provides a holistic approach to support government agencies in adopting Lean methods for a sustainable effective and efficient realization.

Lean Digital Government – From Theory to Implementation